



2799 S. 4th Avenue • Yuma, Arizona 85364 • (928) 783-3334 • Fax: (928) 783-4446

1st Bank Yuma puts the health and safety of our employees, customers and community above all else. Our thoughts are with all who are affected by COVID19 (coronavirus). We are committed to respond to our customer needs.

We understand that our branches are public spaces that are very busy with heavy traffic daily. Here are just some of the ways we will continue to operate in the safest way possible and continue to serve our customers.

1st Bank Yuma is doing the following:

- We continually monitor federal, state and local health agencies to insure we have the latest information, recommendations and requirements.
- We have instituted enhanced daily cleaning of all bank branches and offices using recommended disinfectant products on all surfaces.
- Employees have hand sanitizer available and have been directed to wash their hands frequently and use sanitizer often between washes.
- Each restroom has signage posted with instructions on the proper hand washing techniques.
- Should the outbreak become more serious, your bank has a Business Continuity Plan in place that outlines the procedures we will take to continue to serve our customers while minimizing overall risk to everyone.
- At this time, all of our branches will remain open both, Lobby and Drive Thru, during normal business hours.

What can you do?

- Conduct your transaction using our Online Banking or Mobile Banking Platforms. Many transactions can be completed using these remote services. Make transfers, deposits, loan payments, bill payments, loan advances and check your balances. We have increased our mobile deposit
- Feel free to call your local branch or our Main Office number to assist you with your banking needs.
- If you have transaction that includes cash, consider using the bank's Drive Thru, ATMs, or Night Depositories that are located at each branch.

We understand that this can be a stressful time. As a community bank, as always, we are here to help. If you have questions, concerns or needs that the bank might be able to help with, please do not hesitate to contact us. Our Main Office number is (928) 783-3334.

Regards,

A handwritten signature in black ink that reads "Wayne Gale". The signature is written in a cursive, flowing style.

Wayne Gale
EVP & COO